



PROFILE SUMMARY

UX Designer with a background in operations leadership and military service, focused on creating intuitive, accessible, and efficient digital experiences. Experienced in user research, usability testing, wireframing, prototyping, and translating complex workflows into user-centered solutions. Known for work ethic, analytical thinking, collaboration, and disciplined execution in fast-paced environments.

CORE COMPETENCIES

- Figma
- UX Research
- Usability Testing
- A/B Testing
- Competitive Analysis
- Wireframing & Prototyping
- Information Architecture
- Journey Mapping/User Flows
- Design Systems
- Feature Prioritization
- SUS/SUPR-Q
- Cross-Functional Collaboration
- Accessibility (WCAG)

PROFESSIONAL HISTORY



Cognizant - UI/UX Designer
Apr 2026 – Present



Revature - UI/UX Designer
Feb 2026 – Apr 2026

Led end-to-end UX case studies using research methods (heuristics, SUS, SUPR-Q, interviews, competitive analysis) to drive design decisions.

Created wireframes and prototypes in Figma, leveraging personas, journey maps, and design systems.

Presented 20+ slide decks to stakeholders, sharing insights, A/B test results, and feature prioritization recommendations. Collaborated in Agile style design reviews, iterating on UX solutions through peer critique, and feedback loops.



Sports Media Inc. – UX Designer Intern
Oct 2025 – Jan 2026

Collaborated with cross-functional teams to improve accessibility, usability, and design consistency across 3 digital products, including the FANZ sports app, their checkout flow, and an NIL social media platform.

Selected to lead a 3-person design team to improve accessibility, usability, and brand consistency across the FANZ app ecosystem, introducing WCAG standards and reducing developer revision cycles by roughly 30%.

Redesigned the NIL site's checkout flow, cutting steps by 16.7% and making it 32.6% faster to complete proving a reduction in cognitive load.

Identified a major WCAG contrast issue during a rapid UX evaluation of the FANZ app, flagging non-standard color contrast usage that impacted accessibility and readability.



Envista Forensics / Arepa Restoration – Physical Operations Manager
Sep 2020 – Jun 2025

Applied UX thinking to operational workflows by identifying internal pain points, simplifying complex processes, and aligning tools with user and employee needs.

Redesigned logistics processes to improve task efficiency and cross-team communication, resulting in an annual cost reduction of \$115K.

Implemented a new inventory management system, training 11 warehouse employees and incorporating user feedback to refine workflows and adoption.

Conducted informal usability testing across departments to validate new SOPs and optimize overall user experience.

EDUCATION AND PROFESSIONAL DEVELOPMENT

2015

Maxwell AFB —
CCAF, AAS Degree

2017

McGhee Tyson AFB —
NCO Academy Graduate

2025

Lesley University —
BA, UX Concentration

2026

Revature UX Boot Camp —
10 Week Training Course